

**PUBLIC WORKS & UTILITIES
DEPARTMENT
STAFFING**

City Manager: John F. Connet
City Hall: 910.592.1961

Chris Doherty, Director

Judy Pope
Office Manager
Tony Steffen
Streets & Sanitation
Superintendent
Paul Weeks
City Garage Supervisor
Shannon Higginbotham
Grounds & Cemeteries Supervisor
Eddie Pietrolaj
Water & Sewer Maintenance
Superintendent
Neil Carroll
Water Resources Superintendent
Regina Fortune
Environmental Program Manager
Travis Anderson
Water Production Supervisor

Office Hours: 7:00 AM - 3:30 PM

200 W. John Street

Phone: 910.299.4905

Fax: 910.592.3825

Water Billing: 910.299.4909

**AFTER HOURS EMERGENCY
910.592.1151**

**CITY OF CLINTON
PUBLIC WORKS &
UTILITIES
DEPARTMENT**



MAYOR & CITY COUNCIL

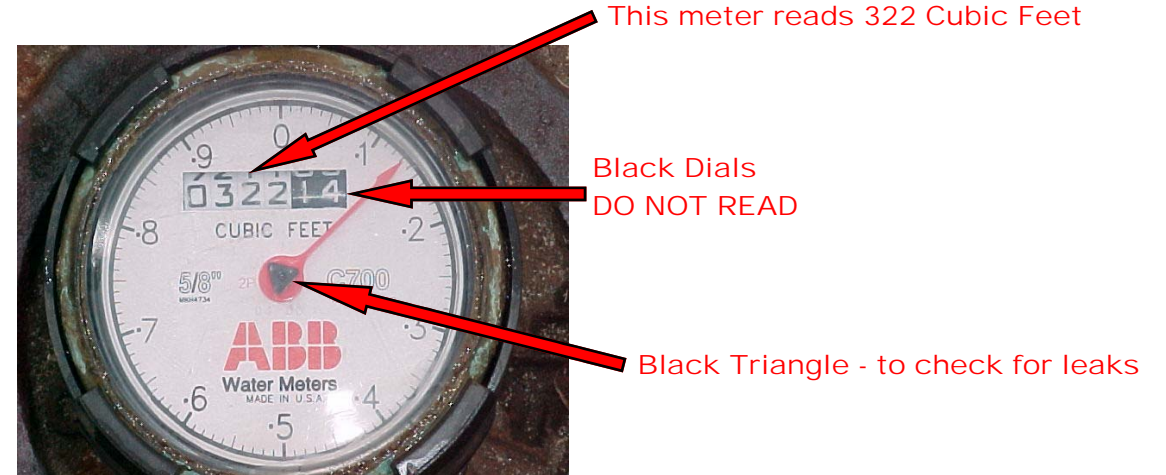
Mr. Lew Starling - Mayor
Ms. Maxine Harris - Mayor Protempe (District 5)
Rev. Marcus Becton - Councilmember (District 3)
Mr. Steve Stefanovich - Councilmember (District 1)
Mr. Neal Strickland - Councilmember (District 2)
Ms. Jean Turlington - Councilmember (District 4)

www.cityofclintonnc.us

READING YOUR WATER METER & LEAK DETECTION

READING YOUR WATER METER

It is a good idea to learn how to read your meter to verify the monthly reading on your water bill. Your water meter also can be used as a "LEAK DETECTIVE". The City of Clinton uses straight-reading dials (pictured below) and it is read left to right without reading the "black" dials. The City of Clinton calculates water bills based on hundreds of cubic feet (CF) or per 748 gallons (one cubic foot = 7.48 gallons).



HOW TO DETECT LEAKS IN YOUR HOME / BUSINESS

- To check for leaks, turn off all water in the home then check your meter to see if the black "triangle" is spinning. If it is spinning, you have a leak inside.
- To see if your toilet is leaking, put food coloring in the tank, and wait 1 - 2 hours then check the bowl, if you see the colored water in the bowl, your flapper valve is leaking.
- A leak the size of a #2 pencil (1/4" diameter) continuously running will waste 4,726,000 gallons per year
- For more water saving tips & topics, visit: www.h2ouse.org
www.wateruseitwisely.com

GARBAGE & TRASH RULES / GUIDELINES

Listed below are guidelines and rules that will assure that your trash and garbage will be picked up on your collection day:

- Place your roll-out and trash to the curb before 7:00 AM on your collection day, with the handle towards the home and have the roll-out removed from the street by 7:00 PM on the same day
- Do not place your roll-out within 4 feet of any power poles, mail boxes, cars, other cans & roll-outs, etc...



COLLECTION VEHICLE



CORRECT PLACEMENT



INCORRECT PLACEMENT

- Place garbage in your roll-out only, nothing on top of the roll-out, & nothing above the top greater than 3 feet
- ALL loose items (debris) need to be in a can or bag weighing no more than 50 pounds
- Loose leaves "ONLY" can be collected during the leaf season, November 15 - April 15
- Carpet & padding needs to be in rolls weighing no more than 50 pounds and no more than 5 feet in length
- Tree trimmings need to be no more than 5 feet in length and no more than 6" in diameter (diameter is a requirement by landfill)
- Any yard waste greater than "normal" home maintenance can be collected for a fee per truckload
- Construction and Demolition Debris (C & D Debris) cannot be collected by the City due to landfill requirement. Contractor or homeowner must deliver it to the landfill
- Appliances and furniture can be collected by the City for a fee
- Some rules are waived during special clean up periods as set by the City Council twice per year
- Collections are limited by the Rules & Regulations of the Sampson County Landfill. The following items can't be collected: automotive batteries, pesticides, herbicides, oil based paint, tires, just to name a few.
- No collections shall be made from vacant lots
- No items are to be placed in trailers, wheelbarrows, or similar totes
- If you have dumpster service, trash and garbage shall be put in the dumpster for pick up, nothing outside or on side of road, it will not be picked up

RECYCLING

- Please recycle the following items at our 3 conveniently located recycling centers (Public Works, Beaman St. Fire Station, & Royal Lane Park) look for Recycling Center Signs:
 - Newspapers & All types of Paper
 - Plastics (#1, #2 & #3)
 - Glass (Clear, Green, Brown)
 - Aluminum and Steel Cans



OTHER TIDBITS OF INFORMATION

DISCOLORED WATER - PLEASE CALL THE CITY IMMEDIATELY

Why it happens? - There are many reasons why we get discolored water. We get our water from deep aquifers and it has high levels of iron and manganese (reddish brown in color). Our treatment process removes most of the iron and manganese, the balance of it settles to the bottom of the pipe.

How it happens? - Major demands of water cause the discolored water, a fire, a main break, water line flushing, or a large use by an industry, just to name a few.

If I have discolored water, is it safe? - YES the water is safe.

How to clear it? - In the home, turn on the faucet in the bathtub and let run until clear. The City clears the line by opening a fire hydrant or blow off valve and lets it run until clear.

How to remove stains from laundry from the discolored water? - Use an "Iron Out" type product and follow the package directions.

MOSQUITO SPRAYING

The Grounds & Cemetery Maintenance Division sprays for mosquitoes. We spray during the mosquito season during the hours of 3:00 AM - 7:00 AM, weekly on Fridays.

DON'T GIVE MOSQUITOES A CHANCE !!

Mosquitoes need water to breed and grow. It does not take much water and it does not take much time. So, almost anything that will hold water for one week or more can produce these pests. Many places around your home may be causing mosquito problems. Destroy or empty these places and mosquitoes won't have a chance.

HOW DO I PROTECT MYSELF FROM MOSQUITO BITES?

- Wear long sleeved shirts and long pants
- Avoid places where there are mosquitoes
- Avoid being outdoors when mosquitoes are most active - dusk and dawn
- Use repellents that contain DEET (30% or less for adults & 10% or less for children) to prevent bites, and follow label directions carefully
- Keep screens on windows and doors in good repair



SANITARY SEWER OVERFLOWS (SSO)

The City of Clinton is continually inspecting the sewer system to reduce the amount of sanitary sewer overflows (SSO). We need your help to keep this number down.

Here are some easy steps to make sure fats, oils & grease do not make it into our sanitary sewer system, this reduces SSO's:

- Never pour grease down sink drains, garbage disposals or into toilets
- Use a paper towel to clean up the excess grease residue left on pots, pans, and utensils. Dispose of this greasy towel into the trash
- Scrape all food scraps from trays, plates, pots, pans, utensils and any cooking surface into the trash for disposal
- Talk with your family, friends and neighbors about these easy steps that they can take to help prevent fats, oils and grease from getting into our sanitary sewer system
- Train your kitchen staff to use the best management practices for cleanup and grease disposal
- Conspicuously post no grease signs near drains and sinks
- Recycle waste cooking oil
- Clean under sink grease traps weekly - businesses keep records
- Clean outdoor grease traps monthly - businesses keep records