

1/8/2010

# City of Clinton News Release

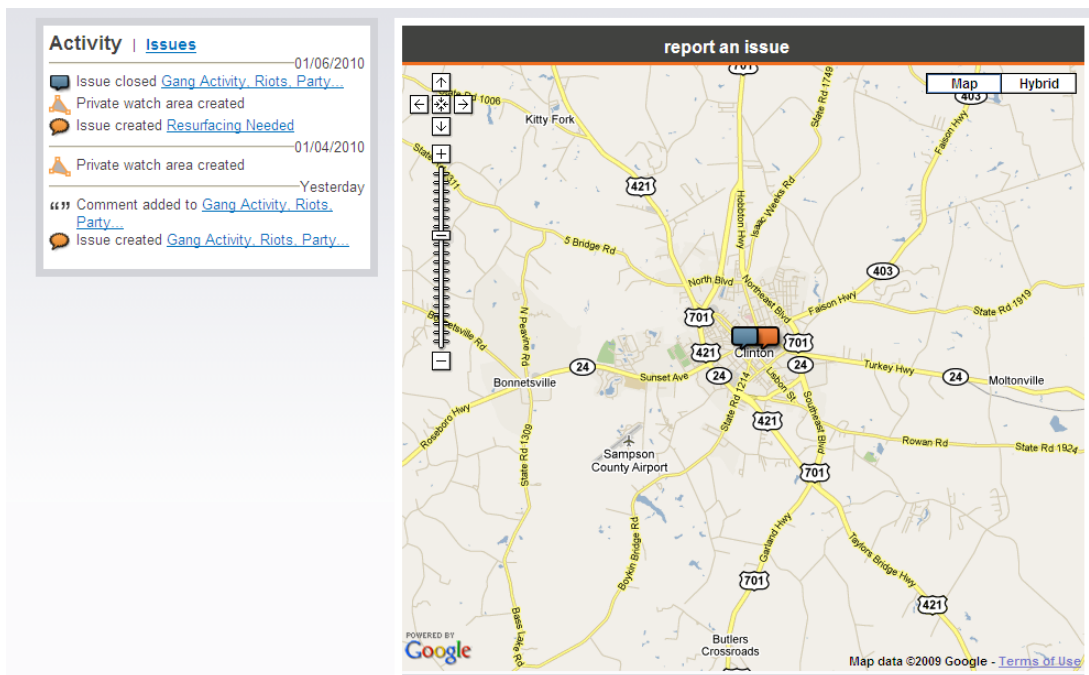


For immediate release:

## City of Clinton Offers New Tool for Citizen Requests

The City is offering a new tool for citizens to communicate with City Hall. The tool is an interactive website called SeeClickFix.com. The site allows users to report issues and make comments about problems they see such as potholes, nuisance lots, or a streetlight out. When they report an issue, it is marked on a Google Map with a flag. Others can click on the flag to make additional comments or simply click that they want it fixed as well. Citizens have the option to post or follow the issues by submitting their email address or by visiting the site regularly. There is no requirement to submit any personal information, including an email address, to report an issue or make comments. The site is *not* for emergency issues. All citizens should call 911 for immediate emergency assistance.

City staff has set the site to communicate the problem to the appropriate department, which can then acknowledge the issue and correct the problem. “We are excited about using the site to help us provide more efficient and effective services,” says City Manager John Connet. “Citizens are our eyes and ears. Hopefully this tool will open communication and allow us to address more citizen concerns.” There is a direct link to the Clinton activity map on the city’s website. More information about SeeClickFix is available at [www.SeeClickFix.com](http://www.SeeClickFix.com).



For more information regarding this news release, please contact Assistant City Manager Shawn Purvis at 910-592-1961.